

# İbrahim Sefa Özyeşil

Senior Software QA Engineer

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## SUMMARY

Software engineer by background (BSc Computer Engineering), QA engineer by profession, with 15+ years of experience in release stability and delivery quality across iGaming, fintech, telecom, hospitality, aviation and enterprise SaaS. Now testing registration, payments, KYC and security at Sporty Group, an iGaming and sports-betting company. Led QA teams, built automation from scratch and cut production incidents by ~52%. Uses AI tools and agents in engineering work, tested with the same discipline as any other software.

## EXPERIENCE

Mar 2026 – Present

### Senior QA Engineer · Sporty Group

Boot Team · iGaming & sports betting

- End-to-end quality of a sports-betting and casino platform: account & KYC, payments & wallet, bet placement and settlement, casino game launch and game-provider integrations.
- Bonuses & promotions, responsible-gaming controls (deposit limits, self-exclusion, age checks) and security (authentication, access control, fraud-sensitive flows).
- Release quality for new market launches: localisation, currencies and country-specific requirements.
- Risk-based testing of money-moving and identity-critical journeys.

Jan 2019 – Feb 2026

### Senior QA Consultant / Team Lead (Remote) · Authority Partners

Clients: IWG plc (Regus, SalesHub), Enterprise Products, insightsoftware, Deutsche Telekom

- QA leadership for SaaS and ERP programmes; test planning, execution and release readiness.
- Defect triage, change requests and release timelines between client business and engineering.
- Manual and automated suites for web, API and integrated platforms; E2E across B2B, B2C, ERP and third parties.
- Salesforce, Microsoft Dynamics CRM and ServiceNow (ITSM/ITOM) integrations.
- SQL, PostgreSQL, Elasticsearch, REST APIs, Java, React, CI/CD, AWS, Azure, Xray.
- ▲ Built and scaled QA teams from scratch for enterprise integration programmes.
- ▲ Reduced production incidents by ~52% through shift-left testing and pre-release validation.
- ▲ Zero critical issues within 18 months; automation and regression failures cut by 80%+.
- ▲ API and production stability raised to 99%+; delivered a Salesforce-ERP licence management system.

Oct 2018 – Jan 2019

### Senior Test Engineer (Remote) · Booklogic

Istanbul

- Manual and automated tests for web, API and backend services; automation in Jenkins CI/CD.
- Defect lifecycle, root-cause analysis and coaching junior QA engineers.
- ▲ Built the first automation frameworks for large-scale booking and enterprise platforms.

|                     |                                                                                                                                                                                                                                                                                                          |
|---------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Feb 2016 – Oct 2016 | <b>Technical Business Analyst</b> · Hitit Software Services<br>Istanbul <ul style="list-style-type: none"> <li>CRM enhancements for Pegasus Airlines; requirements to user stories; UAT coordination.</li> <li>▲ Improved the UI/UX flow of membership registration.</li> </ul>                          |
| Feb 2015 – Mar 2016 | <b>Integration Analyst</b> · Coral Travel<br>Istanbul <ul style="list-style-type: none"> <li>GDS integrations (Sabre, Amadeus, HotelBeds); API specs, booking integrity and performance.</li> <li>▲ Delivered a B2B flight &amp; ticketing platform used by 1,000+ agencies in 50+ countries.</li> </ul> |

OWN PROJECTS

|                    |                                                                                                                                                                                                                                                                                                                                                              |
|--------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 2023 – Present     | <b>Co-founder</b> · Masters of Testing <ul style="list-style-type: none"> <li>QA, test automation and quality-engineering company serving software teams of every size.</li> </ul>                                                                                                                                                                           |
| 2025 – Present     | <b>Founder</b> · Betist <ul style="list-style-type: none"> <li>AI-powered football prediction platform: daily picks from machine-learning models, AI-written match analysis and a public track record of results, in several languages.</li> <li>Built and run with a team of AI agents covering backend, frontend, ML, QA, DevOps and marketing.</li> </ul> |
| Nov 2023 – Present | <b>Founder</b> · Art Whisperer <ul style="list-style-type: none"> <li>AI-powered cultural exploration app: OpenAI, Gemini and Google Search APIs, React Native, cloud services.</li> <li>Product vision, QA strategy and content.</li> </ul>                                                                                                                 |

SKILLS

|                 |                                                                                                                                    |
|-----------------|------------------------------------------------------------------------------------------------------------------------------------|
| QA              | Test strategy, risk-based testing, functional / regression / E2E, API & web-service testing, release management                    |
| Automation      | Selenium, C#, Python, Postman, CI/CD (Jenkins, Azure DevOps), TestRail, Xray, Jira                                                 |
| AI              | Multi-agent workflows, LLM evaluation & testing, AI quality gates in CI/CD, prompt & tool design, Claude / OpenAI / Gemini APIs    |
| Data & cloud    | SQL, PostgreSQL, Elasticsearch, AWS, Azure, .NET, React, Angular                                                                   |
| Ways of working | QA leadership, Agile / Scrum, stakeholder management, root-cause analysis                                                          |
| Domains         | iGaming & sports betting · Fintech · Payments & KYC · Telecom · Hospitality · Aviation · Health · CRM · ERP · Energy · Real estate |

EDUCATION

|                                                                                                                                         |  |
|-----------------------------------------------------------------------------------------------------------------------------------------|--|
| <b>MSc, Biomedical Engineering, Çukurova University</b><br>AI-based EEG brain-computer interface with OpenBCI (P300 signal processing). |  |
| <b>BSc, Computer Engineering, Çukurova University</b>                                                                                   |  |

LANGUAGES

Turkish (native) · English (fluent) · Russian (fluent)

CERTIFICATES

Project Management Professional (PMP), Project Management Institute